



THE CONSORTIUM
ACADEMY TRUST

25 June 2025

Secondary – Catering Company Changes



**THE
HESSE
ACADEMY**

Penshurst Primary School

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Dear parent / carer

I write to advise that we are moving to a new catering provider for the next academic year. Our new provider is Caterlink who will be taking over from our existing provider on 1 August.

To ensure the transition is as smooth as possible for you, we would be grateful if you could please bring your child's account back into credit (if this shows a negative balance) by making a payment, via the Arbor parent portal, as soon as possible.

Any payments added should only be the amount required up to 18 July to ensure your child has lunch provision until the last day of term. All accounts should be as close to a zero balance as possible. Any account that remains in credit will be refunded.

Top up funds for the beginning of the next academic year can be made from mid-August as will allergen screening. New menus will be shared with you once they are available.

Thank you for your support in this matter.

Yours faithfully

Kate Harding
Head of Central Trust Operations