



THE CONSORTIUM
ACADEMY TRUST

20 October 2023
Academy – Arbor Pay Launch



**THE
HESSE
ACADEMY**

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Dear parent / carer

Further to previous correspondence, a reminder that from 6 November 2023, we will be using Arbor Pay as our preferred online payment solution.

We shall make the transition over the half term break from our existing provider, ParentPay, to ensure that from Monday 6 November lunch provision can be accessed as usual. All that is required for you to do is ensure you have set up the Arbor parent portal. If you have not yet activated your Arbor account, please click [here](#) for further details.

Once you have activated your account, it is quite simple to make payments for school items; meals, educational visits and other resources. If you are already using the Arbor Parent Portal, more information on topping up meal accounts can be found [here](#). Arbor Pay will not be visible on your account until **1 November 2023**.

If you have any queries, please do not hesitate to contact us office@hessleacademy.com.

Yours faithfully

Mr V Groak
Headteacher